# **User Guide**

# 03.3 Miscellaneous Income (Collection of Other Revenue) Ver 3.0.0

For

Supply, delivery, installation, Commissioning, Training and Maintenance of Enterprise Resource Planning System (DMMC-ERP)

For

DEHIWALA MOUNT-LAVINIA MUNICIPAL COUNCIL

By

# 1. **REVISION HISTORY**

						-
Date	Version	Description	n		Author	
						-
08-03-2022	0.0.1 Initial version			EMETSOFT IMP Team		
26-04-2022	0.1.1 Modifications to the report				EMETSOFT IMP Team	
28-04-2022	1.0.0 Final Release				Project Manager	
19-05-2022	2.0.0 Enhar	ncements for	the manual		Project Manager	
09-09-2025	3.0.0 Enhar	ncements for	the manual		Project Manager	



# ENTERPRISE RESOURCE PLANNING (ERP)

# Dehiwala Mount Lavinia Municipal Council

Welcome to the Easiest, Fastest, most Secure, FIRST & the ONLY ERP for the LGA sector

# **Other Bill Receipts (Miscellaneous Income)**

(Quick user Guide)





STEP: 02 Login using your user name and password to the system

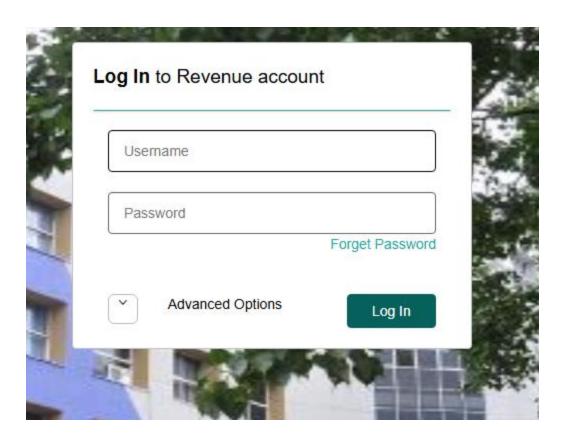


Image 1.0 – Logging using your username and password

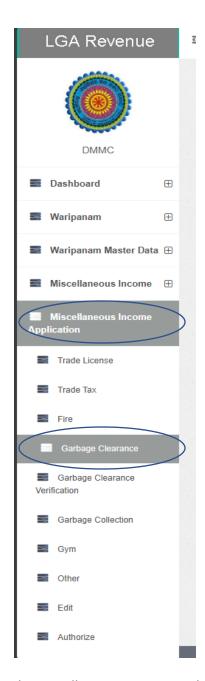


Image 1.1 – Select the Miscellaneous Income Application and select Garbage Clearance

# Garbage Clearance process user Manual (version 12.8.1)

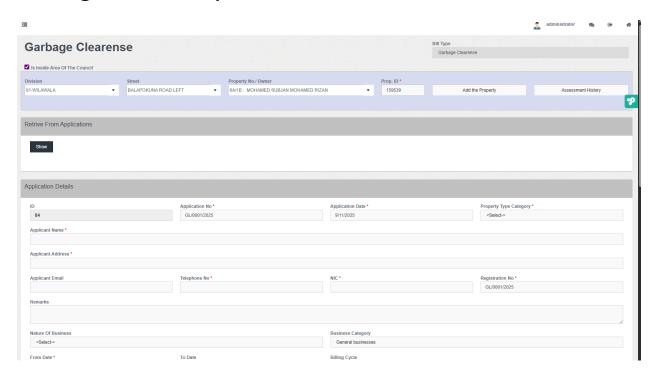


Image 1.2 – Fill this Relevant field

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## 1. Introduction

This guide walks you through the Garbage Clearance interface of the LGA Rates application. You'll learn how to navigate to the Garbage Clearance form, understand each field, select appropriate options from dropdowns, and complete the process—from retrieving property details to generating a temporary bill. This manual is designed for printing; use your browser's Print feature after reading.

# 2. Accessing the Garbage Clearance Form

- 1. Log in to the LGA Rates system.
- 2. From the **Dashboard**, expand **Miscellaneous Master Data**.
- 3. Click Garbage Clearance.
- 4. Select **Garbage Clearance** (bill type) to open the form.

## 3. Form Overview

The Garbage Clearance form is divided into these sections:

- 1. **Bill Information** Basic billing fields.
- 2. **Property Retrieval** Fetch existing application details.
- 3. **Application Details** Captured data about the applicant and property.
- 4. **Business Space** Details for commercial properties.
- 5. **Residential Space** Details for residential properties.
- 6. **Recommended Space Calculation** Automatically computed area.
- 7. **Payment Details** Generate and view temporary receipts.

## 4. Field Guide

#### 4.1 Bill Information

- Bill Type Read-only. Displays "Garbage Clearense."
- Is Inside Area Of The Council Choose whether the property falls within council limits.
- **Division** Administrative division of the property.
- **Street** Select the street name.
- **Property No./Owner** Displays "PropertyNumber : OwnerName."
- **Prop. ID**\* Unique property identifier.

#### 4.2 Property Retrieval

• **Retrieve From Applications** Click to populate all fields in **Application Details** from an existing application.

#### 4.3 Application Details

- **Property ID**, **Owner**, **Assessment No**, **Division**, **Street** Pre-filled once you retrieve or enter the Prop. ID.
- Application No, Application Date Enter if initiating a new clearance request.
- **Property Type Category\*** Dropdown for Commercial, Residential, etc.
- Applicant Name, Applicant Address Owner's contact details.
- Applicant Email, Telephone No, NIC\* Additional contact and identity fields.
- **Registration No\*** System-generated or user-entered registration code.
- **Remarks** Free-text field for special notes

#### (\* Mark Details are compulsory)

#### 4.4 Business Space (for Commercial Properties)

- Nature Of Business\* Type of commercial activity.
- **Business Category** Broad classification of business.
- From Date\*, To Date Validity period for clearance.
- **Billing Cycle** Monthly, Quarterly, Annually.
- Floor Number, Floor Type Specify level and its type.
- Area (Square Feet) Measured floor area.
- **Ratio** Predefined factor for space calculation.
- **Recommended Space (Sq. Ft.)** System-computed based on ratio.

#### 4.5 Residential Space (for Residential Properties)

- **Floor Number** Level where dwelling is located.
- No Of Units, No Of Bedrooms Counts of living units and bedrooms.
- No Of Persons Per Bedroom Occupancy measure.

- Servant And Other Count of non-family occupants.
- **Total Persons** Sum of above occupants.
- Recommended Space (Sq. Ft.) System-computed area allocation.

#### 4.6 Recommended Space Calculation

• Displays total recommended space for billing.

#### 4.7 Payment Details

- **ID** Record identifier.
- Amount Calculated fee.
- Temp Receipt ID, Temp Receipt No Temporary receipt tracking.
- Paid Amount, Receipt No Finalized payment details.
- Generate Temp. Bill Drop-down to choose whether to create a temporary bill.

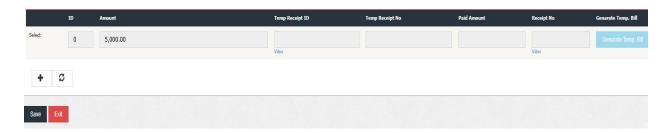


Image 1.3 – check the amount and save

# 5. Dropdown Data

Below are all dropdown fields and their available options:

- Is Inside Area of the Council
  - Yes No
- Division
  - 01-WILAWALA
  - 02-GANEMA
  - 03-KOSGAM

(list all council divisions)

- Street
  - o BALAPOKUNA ROAD LEFT
    - LAKE VIEW ROAD
    - MAIN STREET

(list local streets)

- Property Type Category
  - Commercial
  - Residential
  - Industrial
  - Institutional
  - Mixed-Use
- Nature of Business
  - Retail
  - Manufacturing
  - Services
  - Other

## Business Category

- General businesses
- Food & Beverage
- Healthcare
- Education
- Hospitality

# • Billing Cycle

- Monthly
- Quarterly
- Semi-Annual
- Annual

## • Floor Type

- Basement
- Ground Floor
- Mezzanine
- First Floor
- Second Floor
- Third Floor
- Other

•

#### • Ratio

- 0.50
- 1.00
- 1.50
- 2.00
- 2.50

# Generate Temp. Bill

• Yes • No

## 6. Buttons & Actions

- **Retrieve from Applications**: Auto-fills form from prior data.
- **View**: Preview the temporary bill or receipt.
- **Save**: Commit all entries to the database.
- **Exit**: Close the form without saving.

# 7. Example Workflow

- 1. Access the Garbage Clearance form.
- 2. Enter or retrieve Prop. ID.
- 3. Verify **Application Details**.
- 4. For a commercial property, fill out **Business Space**; for residential, use **Residential Space**.
- 5. Confirm **Recommended Space** calculation.
- 6. Under Payment Details, choose Generate Temp. Bill  $\rightarrow$  Yes.
- 7. Click **Save**, then **View** to inspect the temporary bill.
- 8. Print or finalize payment as needed.

# 8. Printing Instructions

- 1. After saving, open the **View** window.
- 2. Press Ctrl + P
- 3. Select paper size A4, portrait orientation.
- 4. Set margins to "Default" or "Normal."
- 5. Click **Print** to produce a hard copy.